

## Fees excess luggage – until 31 March 2016

Excess luggage can be paid at the check-in desk at the airport by (credit) card or cash. The prices given apply to a single journey on all TUIfly flights. One piece of check-in luggage may weigh up to 32 kg.

|                                  | Luggage allowance according to pre-order/class |        |        |        |        |        |        |
|----------------------------------|--|--------|--------|--------|--------|--------|--------|
|                                  | 0 kg   | 20 kg  | 25 kg  | 30 kg  | 35 kg  | 40 kg  | 45 kg  |
| <b>Actual weight at check-in</b> |  |        |        |        |        |        |        |
| Up to 20 kg                      | € 18   |        |        |        |        |        |        |
| Up to 30 kg                      | € 30   | € 22   | € 22   |        |        |        |        |
| Up to 40 kg                      | € 40   | € 32   | € 32   | € 20   | € 20   |        |        |
| 41 kg                            | € 50   | € 42   | € 42   | € 30   | € 30   | € 10   |        |
| 42 kg                            | € 60   | € 52   | € 52   | € 40   | € 40   | € 20   |        |
| 43 kg                            | € 70   | € 62   | € 62   | € 50   | € 50   | € 30   |        |
| 44 kg                            | € 80   | € 72   | € 72   | € 60   | € 60   | € 40   |        |
| 45 kg                            | € 90   | € 82   | € 82   | € 70   | € 70   | € 50   |        |
| 46 kg                            | € 100  | € 92   | € 92   | € 80   | € 80   | € 60   | € 10   |
| + 1 kg                           | + € 10   | + € 10 | + € 10 | + € 10 | + € 10 | + € 10 | + € 10 |

### Pre-order hold luggage

Hold luggage is not included for passengers in Economy and Comfort. You can pre-order hold luggage up to 24 hours before departure. For passengers travelling in Premium or Star Class hold luggage is included, but can be increased by pre-order before departure as well.

## Fees excess luggage – from 1 April 2016

Excess luggage can be paid at the check-in desk at the airport by (credit) card or cash. The prices given apply to a single journey on all TUIfly flights. One piece of check-in luggage may weigh up to 32 kg.

| Long haul                        | Luggage allowance according to pre-order/class |       |       |       |       |       |
|----------------------------------|--|-------|-------|-------|-------|-------|
|                                  | 0 kg   | 20 kg | 25 kg | 30 kg | 40 kg | 50 kg |
| <b>Actual weight at check-in</b> | <b>ECONOMY/COMFORT</b>                         |       |       |       |       |       |
| tot 20 kg                        | €25  |       |       |       |       |       |
| tot 25 kg                        | €30  | €15   |       |       |       |       |
| tot 30 kg                        | €40  | €25   | €20   |       |       |       |
| tot 40 kg                        | €55  | €40   | €35   | €25   |       |       |
| tot 50 kg                        | €70  | €55   | €50   | €40   | €25   |       |
| 51 kg                            | €80  | €65   | €60   | €50   | €35   | €10   |
| 52 kg                            | €90  | €75   | €70   | €60   | €45   | €20   |
| 53 kg                            | €100   | €85   | €80   | €70   | €55   | €30   |
| 54 kg                            | €110   | €95   | €90   | €80   | €65   | €40   |
| 55 kg                            | €120   | €105  | €100  | €90   | €75   | €50   |
| 56 kg                            | €130   | €115  | €110  | €100  | €85   | €60   |
| + 1 kg                           | +€10   | +€10  | +€10  | +€10  | +€10  | +€10  |

| Long haul                        | Luggage allowance according to pre-order/class |       |                   |            |       |
|----------------------------------|--|-------|-------------------|------------|-------|
|                                  | 20 kg  | 25 kg | 30 kg             | 40 kg      | 50 kg |
| <b>Actual weight at check-in</b> | <b>PREMIUM</b>                                 |       | <b>STAR CLASS</b> |            |       |
| tot 25 kg                        | €20  |       |                   |            |       |
| tot 30 kg                        | €25  | €15   |                   |            |       |
| tot 40 kg                        | €40  | €30   | €25               |            |       |
| tot 50 kg                        | €55  | €45   | €40               | €25<br>€20 |       |
| 51 kg                            | 65   | 55    | 50                | €35<br>€30 | €10   |
| 52 kg                            | 75   | 65    | 60                | €45<br>€40 | €20   |
| 53 kg                            | 85   | 75    | 70                | €55<br>€50 | €30   |
| 54 kg                            | 95   | 85    | 80                | €65<br>€60 | €40   |
| 55 kg                            | 105  | 95    | 90                | €75<br>€70 | €50   |
| 56 kg                            | 115  | 105   | 100               | €85<br>€80 | €60   |
| + 1 kg                           | +€10   | +€10  | +€10              | +€10       | +€10  |

## Fees special luggage

Transport of special luggage is subject to a charge. Here you can find the current list of charges. The prices given apply to a single journey on all TUIfly flights. One piece check-in luggage may weigh up to 32 kg, except for wheelchairs and pets.

| <b>Sport equipment</b>              |  |
|-------------------------------------|--|
| Bicycle                             | € 35   |
| Surf-, kite-, wake- and wave board  | € 35   |
| Golf bag                            | € 20   |
| Fishing equipment                   | Within luggage allowance   |
| Scuba tank                          | Within luggage allowance   |
| Skis and snowboards                 | € 20   |
| Kite                                | € 35   |
| Other sport equipment               | Within luggage allowance   |
| <b>Pets</b>                         |  |
| Pets in cabin*                      | € 50   |
| Pets travelling as check-in luggage | Within luggage allowance   |
| <b>Medical luggage</b>              |  |
| Medical luggage/equipment           | Free of charge up to 15 kg                                       |
| Wheelchair                          | Free of charge   |
| <b>Other special luggage</b>        |  |
| Musical instruments                 | Within luggage allowance   |
| Humanitarian goods                  | Within luggage allowance, if it weighs more: €5 per kg max 50 kg |
| Bridal dress as check-in luggage    | Free of charge up to 10 kg                                       |
| Appliances                          | Within luggage allowance   |
| Weapons and dangerous goods         | Within luggage allowance   |

*\*Not allowed for long haul destinations*



## On board

### Café

Café stocks a standard range of hot and cold snacks, meals and drinks which you can buy on board.

### TUIfly Tax Free on board

On board TUIfly, you can buy any number of tax free articles from our versatile and attractively priced range.

## TUIfly Extra Services

### Music and film programs on board

Economy Class and Comfort Class passengers can book a TUIfly Personal Entertainment Program on board the Boeing 767 and 787. It costs € 10 per person per single journey. Are you traveling in Premium or Star Class? The service is then included.

### Lounge access at Amsterdam airport

This extra optional service is available for long-distance destinations only, and costs a mere € 22 per person. You can stay in the Lounge up to 3 hours. You can book your access to the Lounge at the check-in desks at Schiphol Airport.

### UM-service

The UM service is compulsory for children aged 5 to 11 years traveling alone, and is optional for children aged 12 to 17 years traveling alone. The UM service includes supervision of the child from the moment of check in up to and including collection at the destination, and all necessary care during the flight. On flights to/from long distance destinations, the child will receive a meal and also a voucher worth € 14 to be spent in the Café.

The surcharge for UM service is € 60 per person per single journey for long-distance destinations. Children travelling alone are not entitled to a child discount on the flight price.

### Upgrade class

Please contact your travel agent to upgrade your booking class, the latest prices and further information. You can also upgrade your booking class on board. Ask the cabin crew for more information and the latest prices.

Please note that the Contact Center of TUIfly only can provide upgrades for bookings which are made via the TUI website or Dutch travel agencies.